

Reference; Bruce Watkins

22nd May 2015

To whom it may concern

Bruce has just completed a review of our Logistical Hub at Airport Oaks, Auckland.

His brief was to review our operational process, materials flow, H & S profile, to effectively critique existing plans for a 100% expansion of our warehousing facility.

This expansion was considered as urgent, to meet our needs this year - 2015.

Within two weeks, Bruce had identified;

Process flow issues, training and team communication opportunities, together with H & S risk profile, all reported in a concise illustrated document, together with remedy suggestions. (This is in an award winning Logistics environment)

His common sense and cost effective approach was appreciated. With approval, Bruce arranged and implemented the physical remedies, training, coaching of the leadership team, with ongoing monthly KPI's set for agreed performance monitoring, and a full maintenance program for each operator to monitor monthly, together with Tag & Test compliance program every six months to OSH approval.

The impact has been such; the proposed building expansion has been postponed for at least two years.

Bruce also reduced the new build quote from \$2.42m down to 1.45m for the same dimension facility, by applying effective engineering techniques.

We will extend Bruce's involvement with our company in a consulting role, on a regular schedule, as his experience and ability to problem solve is unique, valuable and in my experience, rare.

I recommend Bruce for any organisation that has a need for practical, cost effective, hands on problem solving advice or project management.

I am available anytime to expand on these comments



Ben Moir
Managing Director
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